



DEPARTMENT OF THE AIR FORCE
AIR EDUCATION AND TRAINING COMMAND
RANDOLPH AIR FORCE BASE TX

Cynthia Oliva
AETC/A4P Deputy Division Chief
555 E Street East Bldg 581
Randolph AFB, TX., 78150

Subject: Letter of Recommendation for Mr. Mac McCarty

To Whom It May Concern:

Mr McCarty has extraordinary talents for analyzing business processes, identifying deficiencies and developing solutions to increase organizational efficiency and effectiveness. He worked under my supervision as Superintendent Logistics Information Systems Branch from August 1, 2003 through May 30, 2008. During his tenure he developed and instituted an Air Force-wide reporting process for identifying, documenting and tracking F-22 fighter aircraft integrated maintenance information system deficiencies. His efforts led to a fifty-five percent improvement in F-22 data system reliability. Mac was also instrumental in reducing the Air Force's Air Education and Training Command's operating costs. He developed an aircraft maintenance data integrity methodology which avoided over 1.8 million dollars in annual contract fees. After a thorough review of Mr. McCarty's performance appraisals, it's readily apparent that he's been recognized as a superior analyst on numerous occasions throughout his 22 years of Air Force service. He was selected as the Air Force's lead logistics analyst to oversee acquisition of America's newest cargo aircraft, the C-17. As a member of the C-17 Test Team, he was credited with identifying aircraft component deficiencies, and working with Mcdonald Douglas Aircraft Company and Boeing to obtain suitable solutions. He was also the architect and developer of many of the data systems utilized for tracking aircraft and vendor performance during C-17 test and evaluation. Mac was also responsible for acquisition, installation, and long term support of all C-17 Test Team information technology infrastructure assets over a seven year period.

Mac is a true professional dedicated to improving organizational processes, and an expert at designing large scale customized information technology solutions. He has enhanced overall efficiency and effectiveness of many organizations. It's a pleasure to highly recommend his business process re-engineering analysis, and information technology services.

Sincerely,

A handwritten signature in cursive script that reads "Cynthia Oliva".

CYNTHIA OLIVA
AETC/A4P Deputy Division Chief
Headquarters Air Education and Training Command